

Legrand is asking you to immediately stop using certain Legrand/Pass & Seymour® Commercial-Grade Tamper-Resistant Duplex Receptacles manufactured between October 21, 2019 and January 18, 2020. See list below for impacted products.

TR15GRY	TR26242BK	TR5252	WR20TR
TR15I	TR26252	TR5252GRY	WR20TRGRY
TR15LA	TR26252BK	TR5252I	WR20TRGRYCC8
TR15W	TR26252GRYCC8	TR5252LA	WR20TRI
TR20	TR26252I	TR5252W	WR20TRLA
TR20BK	TR26252LACC8	TR5352	WR20TRW
TR20CC8	TR26252W	TR5352GRY	WR20TRWCC8
TR20GRY	TR26252WCC8	TR5352I	
TR20I	TR26342BK	TR5352LA	
TR20ICC8	TR26342GRY	TR5352W	
TR20LA	TR26342I		
TR20LACC8	TR26342LA		
TR20W	TR26342W		
TR20WCC8	TR26352		
	TR26352BK		
	TR26352BKCC8		
	TR26352GRY		
	TR26352GRYCC8		
	TR26352I		
	TR26352LACC8		
	TR26352RBK		
	TR26352RGCC6		
	TR26352RNICC6		
	TR26352RW		
	TR26352W		
	TR26352WCC8		

Legrand has learned that the contacts inside some of these devices were manufactured out of specification, which could result in difficulty inserting a plug into the receptacle. In some cases, it could result in improper insertion of the plug.

How can I identify the products?

The following manufacturing date codes identify the impacted products. You can find them on the packaging, consisting of two numeric characters followed by one alpha character.

- 43U, 44U, 45U, 46U, 47U, 48U, 49U, 50U, 51U, 52U, 53U, 01V, 02V

The manufacturing date codes may also be found on the device(s), hot stamped on the back. The date code range in question consists of two alpha characters: “MU”, “NU”, “PU” and “AV”. For more information on finding the codes, view the [Manufacturing Date Code Identification Document](#).

What should I do?

We ask that you immediately stop selling these catalog numbers until you can quarantine products with the above date codes.

If some (or all) of these devices have already been sold to your customers, and you can identify these customers, we ask that you immediately contact them, share this notice and make arrangements to have the receptacles returned. Legrand will provide you with replacement product.

What resources can help me?

Please use the [Quarantine Return Form](#) to return the subject product and to obtain replacement product(s), credit or a refund.

If you have any questions or need assistance, please call Customer Service at 1-833-552-0388 or email us at Customer.Support@legrand.us. A special team is dedicated to assist. Your local Legrand sales representative will also be contacting you to provide further assistance.

If any additional information becomes available concerning this matter, we will notify you as soon as possible.

We apologize for any inconvenience and greatly appreciate your help in getting these devices quarantined and returned.

Thank you for your continued support,

Brian DiBella,

President, Electrical Wiring Systems